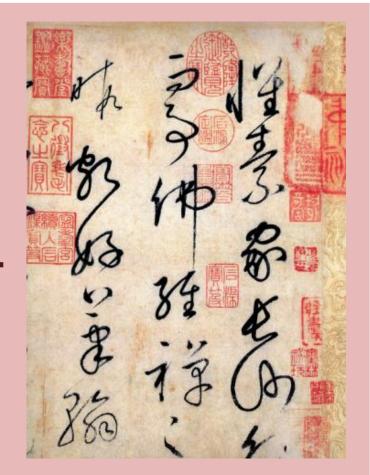
# Features of Academic Communication in the Asian World

#### Alexandra Sizova, PhD

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#### What is on the agenda?

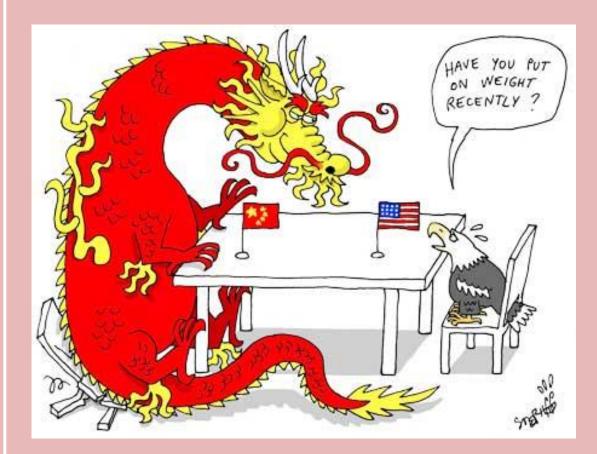
difficulties which arise in the process of cross-cultural communication

strategies for effective communication with Asian colleagues

real life cases of communication within the Asian context

#### Why it may be interesting to you?

You plan to study or teach at Asian universities
You are engaged in international projects with Asian colleagues
You are interested in the issues of intercultural communication and academic traditions in various regions of the world



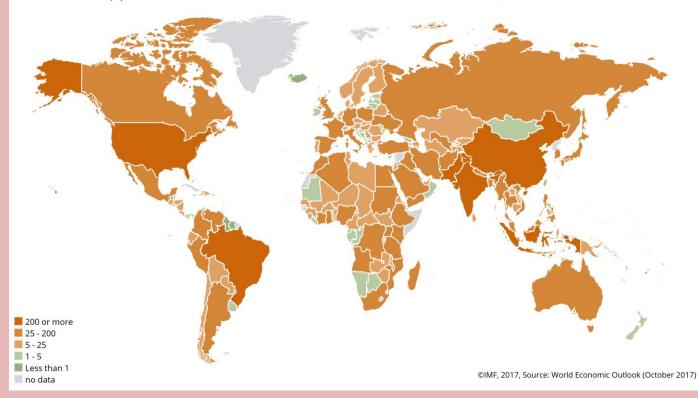
### Why is Asia so impressive?



#### The world's largest population (2018)

IMF DataMapper

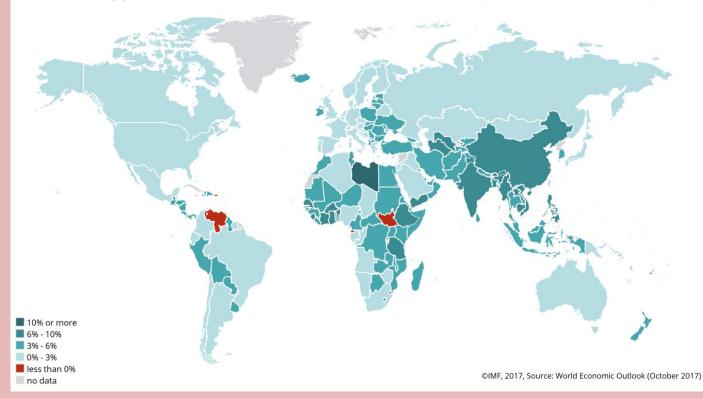
Population (Millions of people, 2018)



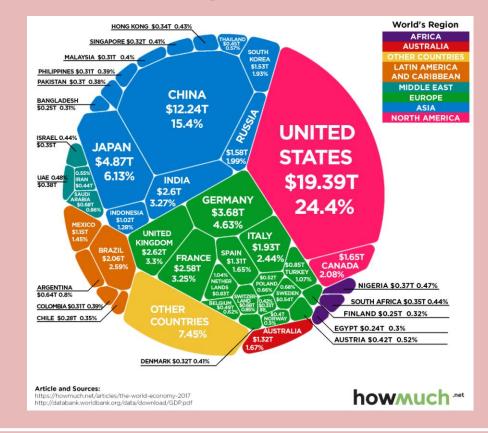
#### Asian countries are among the worlds' leading economies

#### IMF DataMapper

Real GDP growth (Annual percent change, 2018)

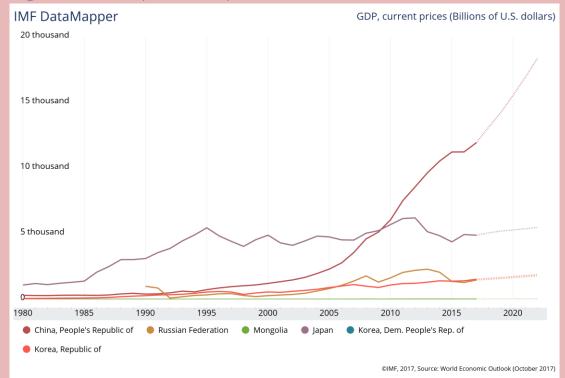


#### Asian countries are among the worlds' leading economies



# East Asia: Leading economies, the fastest economic growth (2018)

China- 13,12 USD trillion (2<sup>nd</sup>) Japan - 5.06 USD trillion (3<sup>rd</sup>) South Korea - 1.6 USD trillion Russia - 1, 52 USD trillion





### Cultural profiles and dimensions

#### The Lewis Model

- developed in the 1990s (*When Cultures Collide*, 1996) Richard Lewis, after visiting 135 countries and working in more than 20 of them, came to the conclusion that humans can be divided into 3 categories, based not on nationality or religion, but on **<u>behaviour</u>**. The scholar:

- considered that previous cross-culturalists, in accumulating the multiplicity of dimensions, ran the risk of creating confusion for those who sought clarity and succinctness;

- pointed out that the experts' preoccupation with north/south, monochronic/poly-chronic dichotomies, had caused them to overlook or ignore the powerful Asian mindset (*reactive*).

https://www.crossculture.com/the-lewis-model-dimensions-of-behaviour/

### Cultural profiles and dimensions

The Lewis Model is essentially tripartite and cites the following characteristics:

#### LINEAR-ACTIVE

#### MULTI-ACTIVE

Talks half the time Does one thing at a time Plans ahead step by step Polite but direct Partly conceals feelings Confronts with logic **Dislikes losing face Rarely interrupts** Job-oriented Sticks to facts Truth before diplomacy Sometimes impatient Limited body language Respects officialdom Separates the social and professional

Talks most of the time Does several things at once Plans grand outline only Emotional **Displays** feelings Confronts emotionally Has good excuses Often interrupts People-oriented Feelings before facts Flexible truth Impatient Unlimited body language Seeks out key person Mixes the social and professional

#### REACTIVE

Listens most of the time Reacts to partner's action Looks at general principles Polite, indirect **Conceals feelings** Never confronts Must not lose face Doesn't interrupt Very people-oriented Statements are promises Diplomacy over truth Patient Subtle body language Uses connections Connects the social and professional

#### The Lewis Model of cultural types

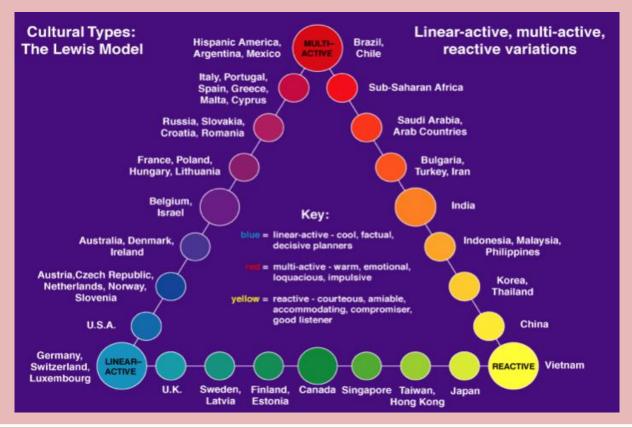
□The *Linear-active* group: English-speaking world – North America, Britain, Australia and New Zealand, and Northern Europe, including Scandinavia and Germanic countries.

□The **Reactive** group: in all major countries in Asia, except the Indian sub-continent, which is hybrid.

□The *Multi-active* group: Southern Europe, Mediterranean countries, South America, sub-Saharan Africa, Arab and other cultures in the Middle East, India and Pakistan and most of the Slavs.

https://www.crossculture.com/the-lewis-model-dimensions-of-behaviour/

#### The Lewis Model of cultural types



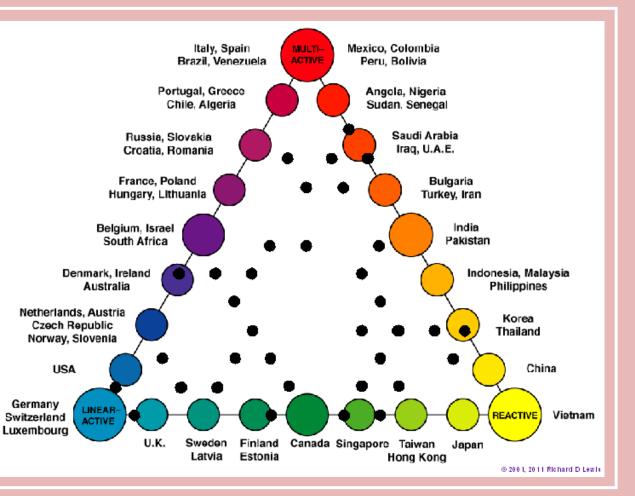
#### The Lewis Model of cultural types

Description	Туре	Needed to
task-oriented, highly- organized planners, who complete action chains by doing one thing at a time, preferably in accordance with a linear agenda	LINEAR-ACTIVE	organise, plan, see problems, analyse consequences, follow consistent policies, access rational thought, generate data, and challenge us objectively
emotional, loquacious and impulsive people who attach great importance to family, feelings, relationships, people in general. They like to do many things at the same time and are poor followers of agendas	MULTI-ACTIVE	generate enthusiasm, motivate, persuade, create a positive social atmosphere, access emotions, generate dialogue, and challenge us personally
good listeners, who rarely initiate action or discussion, preferring first to listen to and establish the other's position, then react to it and form their own opinion	REACTIVE	harmonise, act intuitively, be patient and see the big picture, think and act long-term, access feelings, listen, empathize and challenge us holistically



#### Individual cultural profiles and deviations from the national norm

The profile indicates not only how much affinity people's behaviour has to that of other countries but also shows their similarity to or deviation from their own national norm, as well as their compatibility with other people tested.



### **12 dimensions of culture**

#### Problem solving is about using logic, research, data and analysis and about the role of inspiration, imagination, emotion and

opinion

Conflict

Conflict is about recognising or smoothing over uncomfortable facts, finding common ground and handling disagreement

#### Directness

Directness is about getting to the point with factual content or paying attention to style, timing, body language and it is about making proposals and giving feedback

#### Tasks

Tasks are about the balance between focusing on goals and building trusting relationships in a business situation

#### Group membership

Group membership is about balancing individual roles with recognition and benefits for the group

#### Responsibility

Responsibility is about taking the initiative, giving instructions, using authority and defining personal goals

#### ng Space

Space is about giving access to different parts of your work and life, sharing experiences with new people and the professional/private divide

#### Use of time

Use of time is about multitasking, or focusing on one thing at a time and about finding connections between different activities

#### Time spans

Time spans is about traditions and visions and the source of inspiration for making plans

#### Fate



ower

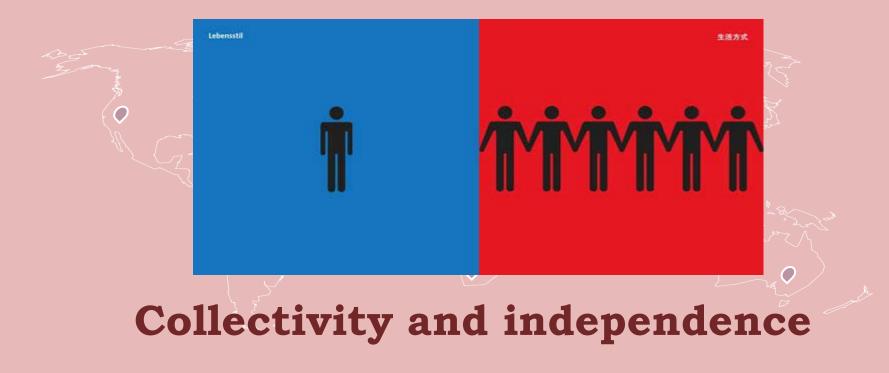
Fate is about control over events, acceptance of circumstances as well as beliefs about luck and destiny

#### Rules

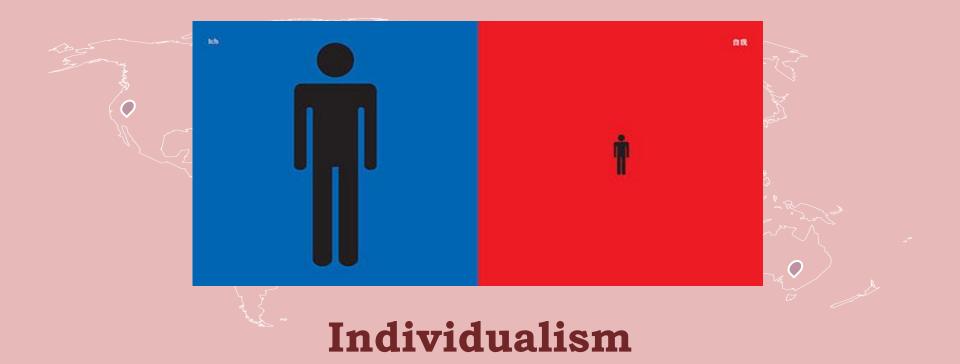
Rules are about applying regulations and contracts in different situations and about the clarity and flexibility of rules

Power is about how we deal with hierarchy at work: bosses, senior colleagues, people who report to you or other junior personnel

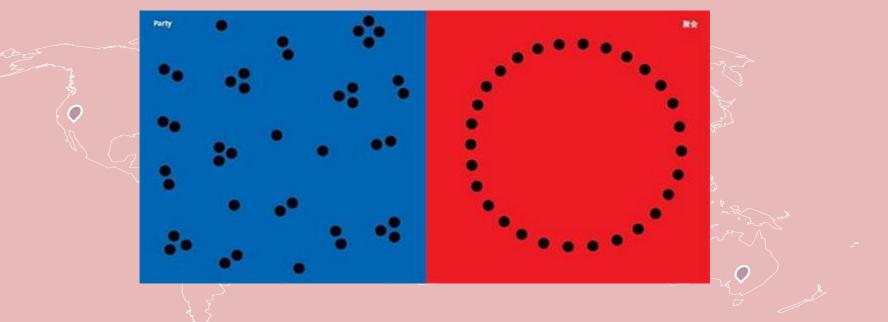
(Sundae Schneider-Bean) https://tandemnomads.com/tn86-avoid-intercultural-misunderstandings-sundae-bean/



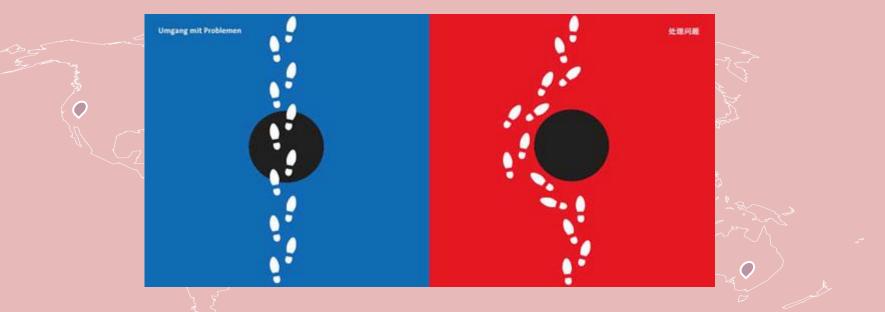
Visual designer Yang Liu. East Meets West: An Infographic Portrait http://bsix12.com/east-meets-west/



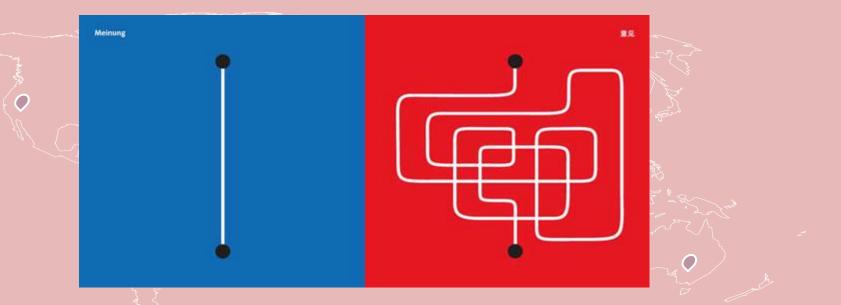




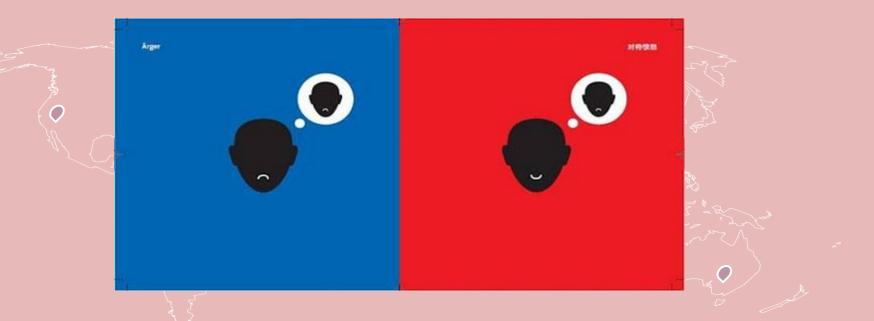
**Public behaviour** 



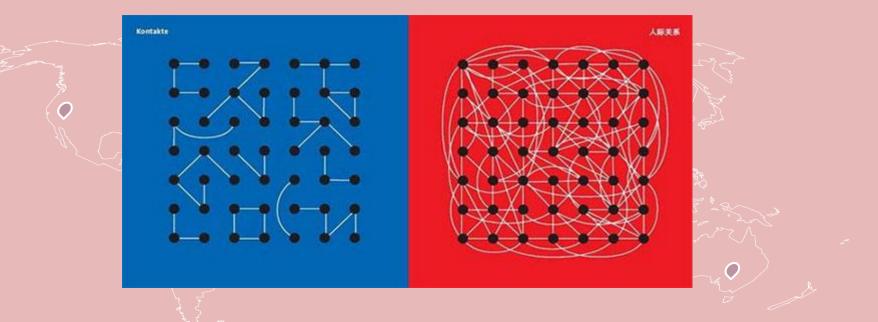
### Approach to solving problems



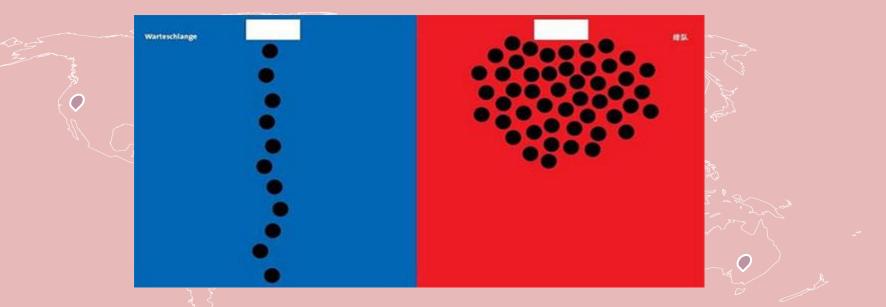
### **Complexity of self-expression**



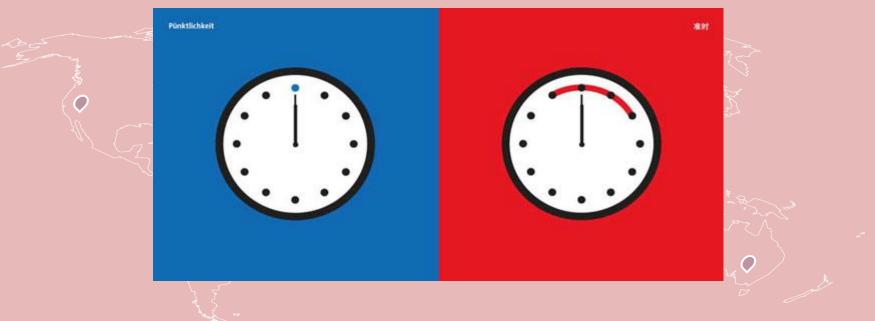
### **Expression of discontent**



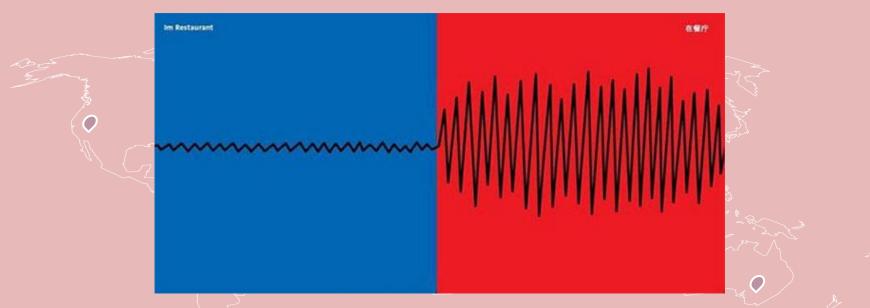
**Social connections** 



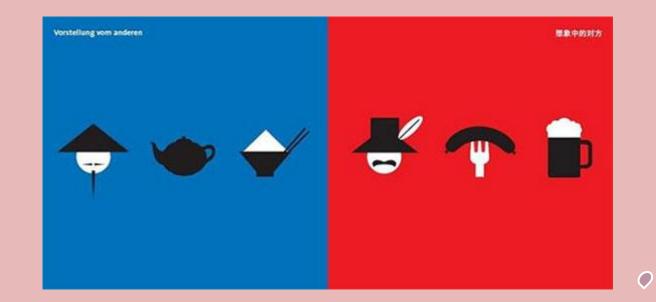
### **Culture of queuing**



**Perception of time** 



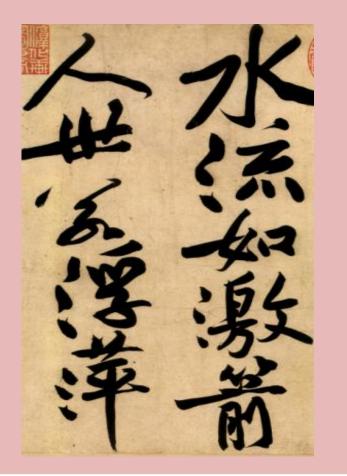
# The level of noise during communication



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### Mutual perception of Europeans and Asians

National characters & features of communication in the West and East



# **China and the Chinese**



### **National character**

- Traditionalism
- **Collectivity**
- □ Hierarchy
- Rationality
- Pragmatism
- **Logic**
- □ Strong feeling of "面子"
- **Indirectness**
- **D** Politeness
- □ Modesty
- **G** Formality
- **Endurance**
- **Diligence**
- □ Fast and slow moving
- **Chasing fortune**



# Japan and the Japanese



### National character: "Asia's Germans"

- Traditionalism
- Conservatism
- **Hierarchy**
- **Rationality**
- **Coolness**
- **Calmness**
- Politeness
- □ Inscrutability
- Measure
- **Careful planning**
- □ Slow moving
- Orientation on details
- Lacking dynamism



## **Korea and the Koreans**



### National character: "Asia's Italians"

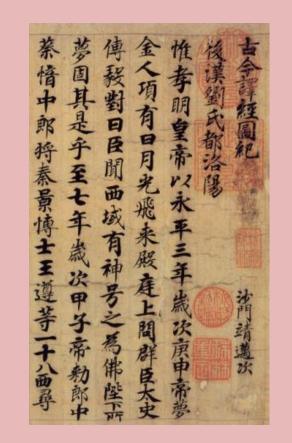
- Traditionalism
- □ Hierarchy
- 🛛 Individualism
- **Energy**
- Emotionality
- **Directness**
- **D** Politeness
- **Measure**
- **Quickness**
- □ Fast moving
- Risk taking
- Nervousness
- **Rough-and-ready**





#### Paragraphing

- □ Paragraph is a building block of a paper
- "a group of sentences or a single sentence that forms a unit" (Lunsford and Connors, 116)
- Paragraph is a sentence or group of sentences that support one main idea
   <u>the unity and coherence</u> of ideas among sentences is what constitutes a paragraph



#### **Requirements for a good paragraph**

✓**Unified**: All of the sentences in a single paragraph should be related to a single controlling idea (often expressed in the topic sentence of the paragraph)

✓ **Clearly related to the thesis**: The sentences should all refer to the central idea, or thesis, of the paper

Coherent: The sentences should be arranged in a logical manner and should follow a definite plan for development
 Well-developed: Every idea discussed in the paragraph should be adequately explained and supported through evidence and details that work together to explain the paragraph's controlling idea

(Rosen and Behrens, 119)

# Thank you for attention!

Let's have some tea! 请喝茶!

